



Briefing document

About NHBC

NHBC is the leading warranty and insurance provider for new homes in the UK. NHBC's ten-year Buildmark warranty covers **c. 75-80% of new homes built in the UK**, currently protecting around **1.5 million homes**.

NHBC is a non-profit distributing organisation with no shareholders and has been supporting the industry and protecting homeowners for more than 80 years.

How does an NHBC warranty work?

We offer a range of warranty and insurance products for every type of residential scheme. This includes homes for private sale, shared ownership, build to rent and major projects.

Buying a home is typically the largest investment people make and NHBC Buildmark provides warranty and insurance protection to newly built or converted homes. Cover starts from exchange of contracts and lasts up to a maximum period of **10 years** after the legal completion date.

The first two years after legal completion of the first purchase of the home is the builder warranty period. If you tell the builder during this period that they have failed to meet the NHBC requirements, they must put this right within a reasonable time.

All new homes across the UK that are covered by NHBC's Buildmark warranty are inspected at key stages during construction by our directly employed and highly skilled team of more than **350 inspectors**.

What is NHBC Accepts?

NHBC Accepts is an **all-inclusive**, end-to-end service that helps to build confidence in innovative construction and enable MMC systems to be fast-tracked for NHBC warranty.

As part of the service, detailed and robust technical reviews at key stages result in provision of a certificate, usage licence for a bespoke NHBC Accepts logo and website listing.

NHBC has been a long-standing supporter of innovation within construction and their experienced MMC team offer a personalised approach via dedicated touchpoints, providing added value and confidence. They have already assessed, reviewed and accepted nearly **50 MMC systems**.

An NHBC Accepts certificate is a way of demonstrating that innovative products or systems have already been reviewed thus reducing the risk of delays on site.

Launched in 2020, NHBC Accepts plays a critical role in ensuring developers, manufacturers, lenders and consumers have faith and confidence in MMC quality as the industry delivers more innovative new homes for the country.

Endorsement of NHBC Accepts

"NHBC Accepts is a step forward that sees the UK **market leader** in warranty and insurance for new homes making its commitment to high quality modern methods of construction clear."

Mark Farmer

Chief Executive of Cast Consultancy and author of the Farmer Review of the construction industry.

"We see Modern Methods of Construction properties as a positive development which will help with the supply of quality new homes. NHBC Accepts accreditation service gives us confidence that quality standards are delivered consistently for homeowners."

Andy Mason

Head of Residential at Lloyds Banking

"NHBC is already seen as the **'gold standard'** for warranties on traditionally built homes. The introduction of NHBC Accepts accreditation is a hugely important step for us in our due diligence, and will be vitally important in putting MMC homes on a level playing field with traditionally built homes."

Richard Petty

Valuation Advisory - Head of UK Living at JLL

www.nhbc.co.uk/accepts